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**From:** QualityNet Analytics <qnet-analytics@mailers.qualitynet.org>  
**Sent:** Monday, January 10, 2022 3:54 PM  
**To:** qnet-analytics@mailers.qualitynet.org  
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*Weekly Communication*

*January 10, 2022*

This email is part of a weekly communication series from the CCSQ Data and Analytics team, designed to provide you the latest updates on the CCSQ Analytics Platform (CAP), the Centralized Data Repository (CDR), and user experience offerings.

This week's email contains information and updates on the following topics:

- CCSQ Support Central – Create and Track Incident Tickets
- CDR Data Issues Updates
- CDR Weekly Refresh Update
- Weekly Knowledge Base Article
- Important Dates and Links

## **CCSQ Support Central – Create and Track Incident Tickets**

CCSQ Support Central portal is now live! Through this new support offering provided by the ServiceNow Team, you can both create and track your incident tickets in one central location. A demo of the portal will be provided in an upcoming Communications Call. To learn more, access this [blog post](#) on Confluence for more information, an informational video, and a link to the portal.

Note: Users can still open ServiceNow tickets by emailing [servicecentersos@cms.hhs.gov](mailto:servicecentersos@cms.hhs.gov). The CCSQ Support Central Portal offers another way for you to open tickets, as well as offering the new capability for you to be able to check ticket status.

## CDR Data Issues Updates

Schema Name	Current Status
beneficiary_data	The BIC team has notified that CDR/ BIC Data Lake only contains a subset of all the tables available in Beneficiary System. Tables not available in CDR but listed in BIC Data dictionary can be added based on a business need for a table to be made available.
qmars	There is an issue with QMARS data where the count of appeals in the CDR differs from the QMARS system. The QMARS ADO is working to investigate the issue and determine a resolution. Once the QMARS ADO corrects the data issue, the DAMOD team will pull the corrected data into the CDR.
qmars	Longer text fields in the QMARS data are currently being truncated in the source schema. This issue is universal for columns with a string data type that are greater than 32 characters long. No target date for resolution has been provided by the QMARS ADO.

Please monitor the CDR [Known Issues Log](#) for the latest status and targeted resolution date(s).

## CDR Weekly Refresh Update

Please note below the data refreshes that occurred within the Centralized Data Repository (CDR) during the week of 01/02/2022 – 01/08/2022. For specific refresh dates of each source, please reference the CDR Data Catalog on [Confluence](#). The following sources were refreshed:

CDR Hive Schema
provider_iqies
assessment_iqies
compare_nursing_home
quality_measures_qpp_uds
public_data.fda_drug
public_data.zip_codes
qmars
nch_part_a
nch_part_b
provider_pmi_data
beneficiary_data
resource_hqr_prs
resource_hqr_prs_supplemental
quality_measures_darrt_qii
quality_measures_hqr_data_form
quality_measures_hqr_char_abst
provider_hqr_nop
quality_measures_hqr_val
quality_measures_hqr_ecqm
resource_hqr_sec_admin
healthcare_service_qmars_ng

The data refresh dates are published for awareness of data timeliness. If your organization requires data to be refreshed on a different timeline or cycle, please submit a [Request Form](#) and include details of your request including business justification, data source, requested refresh frequency, and requested refresh dates. Additional refresh details are included on the data catalog within the source description. The "Next Refresh" date marks the last possible day the data will be available in the CDR. If you have any questions, please contact us at [HCQIS\\_Data@hcqis.org](mailto:HCQIS_Data@hcqis.org).

## Knowledge Base Article of the Week: How to Verify Access to Data in CCSQ Centralized Data Repository

This week's Knowledge Base article provides users guidance on to verify access to your organization's CDR data based upon your Data Usage Agreement (DUA). Check out this article [here](#) on Confluence for important notes, instructions, and code.

### Important Dates & Links

Upcoming Events and Key Dates:

- CDR & CAP Scheduled Maintenance Event – Friday, January 21, 2021

Please note these helpful quick links below, pointing you to some key spaces on our CCSQ Data & Analytics internet-facing space on Confluence:

- [CCSQ Data & Analytics Home Page](#)
- [Zeppelin Onboarding](#)
- [Data Catalog](#)
- [Known Issues and Improvements](#)
- [CCSQ Data & Analytics SAS Viya Learning Paths](#)
- [Communications Calls Archive](#)
- [Knowledge Base](#)

*If you have technical questions or issues, please contact us by email at [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov), routing to ADO-QualityNet Analytics-Support.*

*To unsubscribe send an email with a subject of "Unsubscribe" to [qnet-analytics-leave@mailers.qualitynet.org](mailto:qnet-analytics-leave@mailers.qualitynet.org)*