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Sent: Monday, August 23, 2021 12:40 PM **To:** qnet-analytics@mailer.gualitynet.org

Subject: [Qnet-analytics] CCSQ Data & Analytics Weekly Communication

Attachments: ATT00001.txt

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Weekly Communication

August 23, 2021

This email is part of a weekly communication series from the Data and Analytics Modernization team, designed to provide you the latest updates on the CCSQ Analytics Platform (CAP), the Centralized Data Repository (CDR), and user experience offerings.

This week's email contains information and updates on the following topics:

- DAMOD Helpdesk Survey Now Available
- CDR Data Issues Updates
- CDR Weekly Refresh Update
- Weekly Knowledge Base Article
- Important Dates and Links

DAMOD Helpdesk Survey – Now Available

The Data & Analytics Modernization team is excited to announce the implementation of a new Helpdesk survey. Whenever a Helpdesk ticket is closed, CCSQ users will now automatically receive a link to the new survey at the bottom of their ticket resolution email. Please see an example of this survey below:

Help us to improve our service by taking this brief survey: Click here to take the 4-Question Survey

Note: By selecting Yes, your incident will be automatically closed. If you feel your incident was not resolved, please click No, and provide additional information. If a button is not selected, the case will automatically close in five (5) business days. Please do not respond <u>directly</u> to this email.

The survey consists of four questions, three multiple choice and one free text comment box. By taking the survey, users will be able to provide feedback on their Helpdesk experience, as well as make suggestions on improvements.

CDR Data Issues Updates

The below list includes updates on current data issues within the Centralized Data Repository (CDR). Please monitor the CDR Known Issues Log for the latest statuses and targeted resolution dates.

Schema Name	Current Status
csat_2, csat_5	There is a current data issue with the CSAT 'bene_death_dt' column where new dates of death are not being updated. The CSAT team is performing an investigation to determine the scope of the impact. This issue is related to the recently identified issue with the PRS beneficiary merge process.
resource_hqr_prs_ supplemental	The Beneficiary merge code for PRS was found to have an issue where it isn't updating existing records and new data isn't being loaded properly into PRS. This was identified with death data originally sourced from BIC. The following tables are impacted:
	 resource_hqr_prs_supplemental.beneficiary resource_hqr_prs_supplemental.bene_cross_reference resource_hqr_prs_supplemental.entitlement_reason resource_hqr_prs_supplemental.bene_migration resource_hqr_prs_supplemental.bene_edb_mbi resource_hqr_prs_supplemental.coverage
	The HQR ADO is working on correcting this merge code and then pulling anything that was missed since Nov 2020. The issue is targeted to be resolved by 9/1/2021.
qmars	There is an issue with QMARS data where the count of appeals in the CDR differs from the QMARS system. The QMARS ADO is working to investigate the issue and determine a resolution. Once the QMARS ADO corrects the data issue, the DAMOD team will pull the corrected data into the CDR.
qmars	Longer text fields in the QMARS data are currently being truncated in the source schema. This issue is universal for columns with a string data type that are greater than 32 characters long. No target date for resolution has been provided by the QMARS ADO.

CDR Weekly Refresh Update

Please note below the data refreshes that occurred within the Centralized Data Repository (CDR) during the week of 8/15/2021 – 8/21/2021. For specific refresh dates of each source, please reference the CDR Data Catalog on Confluence. The following sources were refreshed:

CDR Hive Schema beneficiary_data provider pmi data nch part a nch_part_b ddps_part_d quality_measures_darrt_qii resource har prs resource_hqr_prs_supplemental quality measures hgr char abst quality_measures_hqr_ecqm quality_measures_hqr_data_form quality_measures_hqr_val provider_hqr_nop resource har sec admin assessment_iqies provider igies

The data refresh dates are published for awareness of data timeliness. If your organization requires data to be refreshed on a different timeline or cycle, please submit a Request Form and include details of your request including business justification, data source, requested refresh frequency, and requested refresh dates. Additional refresh details are included on the data catalog within the source description. The "Next Refresh" date marks the last possible day the data will be available in the CDR. If you have any questions, please contact us at HCQIS_Data@hcqis.org.

Knowledge Base Article of the Week: List of Hive Functions

This week's Knowledge Base article provides users a list of Hive functions that can be used in SAS Viya to query a Hive database. Check out this article here on Confluence a list of these functions, such as date functions, string functions, and conditional functions.

Important Dates and Links

Upcoming key dates:

- Scheduled Production Maintenance Event September 14th at 8:00pm ET
- Communications Call September 16th at 1:00pm ET
- Communications Call September 30th at 1:00pm ET

Please note these helpful quick links below, pointing you to some key spaces on our CCSQ Data & Analytics internet-facing space on Confluence:

- CCSQ Data & Analytics Home Page
- Zeppelin Onboarding
- Data Catalog
- Known Issues and Improvements
- CCSQ Data & Analytics SAS Viya Learning Paths
- Communications Calls Archive
- Knowledge Base

If you have any questions, please contact us at HCQIS_Data@hcqis.org.

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