From:	Information for CCSQ Data & Analytics users regarding the CCSQ Analytics Platform (CAP) and the Centralized Data Repository (CDR), including meeting invitations, system announcements, and data refresh updates. <qnet-analytics@mailer.qualitynet.org>
Sent:	Monday, February 22, 2021 11:50 AM
To:	qnet-analytics@mailer.qualitynet.org
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Weekly Communication

February 22, 2021

This email is part of a weekly communication series from the Data and Analytics Modernization team, designed to provide you the latest updates on the SAS Viya application, the Centralized Data Repository (CDR), and user experience offerings.

This week's email contains information and updates on the following topics:

- February 18th Communications Call Materials
- New Help Desk Email and Best Practices
- CDR Weekly Refresh Update
- Highlighted Knowledge Base Article
- Important Dates and Links

February 18th Communications Call Materials

Thank you to all who joined us on Thursday, February 18th, for another bi-weekly Communications Call. During this call, we covered topics such as Help Desk ticket best practices, system announcements and data usage updates, as well as macro updates. For those who missed the call or want to reference it again, click here to reference the slide deck, recording, and Q&A. Please note that our next call will be on Thursday, March 4th, at 1:00pm ET. An invitation will be sent out shortly.

New Help Desk Email and Best Practices

Effective immediately, the qnetsupport@hcqis.org email, used to open Help Desk tickets, has been replaced by the new HCQIS Services and Support email (ServiceCenterSOS@cms.hhs.gov). Moving forward, please email the HCQIS Services and Support email in order to open Help Desk tickets and report incidents.

Last Communications Call, we reviewed best practices for users opening up Help Desk tickets. Please see these best practices listed below:

1. Please do not direct your questions or issues to SAS Technical Services, as they will route you back toward the Data & Analytics Team.
2. Please direct technical questions (i.e. regarding table structure, data sets, etc.) to the Help Desk instead of the request form or the mailbox.
3. If your ticket gets assigned to another queue, please do not ask to reassign it back to our team. The ticket has been correctly routed to another ADO for its resolution.

CDR Weekly Refresh Update

Please note below the data refreshes that occurred within the Centralized Data Repository (CDR) during the week of 2/14/2021 – 2/20/2021. For specific refresh dates of each source, please reference the CDR Data Catalog on Confluence. The following sources were refreshed:

CDR Hive Schema
beneficiary_data
provider_pmi_data
nch_part_a
nch_part_b
assessment_iqies
provider_iqies
resource_hqr_prs
resource_hqr_prs_supplemental

The data refresh dates are published for awareness of data timeliness. If your organization requires data to be refreshed on a different timeline or cycle, please create a ServiceNow request for the "ADO-CDR-Support" and include details of your request including business justification, data source, requested refresh frequency, and requested refresh dates. Additional refresh details are included on the data catalog within the source description. The "Next Refresh" date marks the last possible day the data will be available in the CDR. If you have any questions, please contact us at HCQIS_Data@hcqis.org.

Knowledge Base Article of the Week: How to Read Text Files from SAS Viya into a Native SAS Dataset

This week's Knowledge Base article highlights how a user can read text files from SAS Viya into a Native SAS, providing them step by step example. Check out the article here on Confluence for detailed information.

Important Dates and Links

Upcoming key dates:

- Communications Call   March 4th at 1:00pm EST
- Communications Call   March 18th at 1:00pm EST
- Scheduled CAP & CDR Maintenance Event   March 19th at 8:00pm EST
- CCSQ Data & Analytics Data Camp   Spring 2021

Please note these helpful quick links below, pointing you to some key spaces on our CCSQ Data & Analytics internet facing space on Confluence:

- CCSQ Data & Analytics Home Page
- Data Catalog
- Known Issues and Improvements
- CCSQ Data & Analytics SAS Viya Learning Paths
- Communications Calls Archive
- Knowledge Base

If you have any questions, please contact us at HCQIS_Data@hcqis.org.

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