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**From:** Information for CCSQ Data & Analytics users regarding the CCSQ Analytics Platform (CAP) and the Centralized Data Repository (CDR), including meeting invitations, system announcements, and data refresh updates. <qnet-analytics@mailers.qualitynet.org>  
**Sent:** Tuesday, February 16, 2021 1:04 PM  
**To:** qnet-analytics@mailers.qualitynet.org  
**Subject:** [Qnet-analytics] CCSQ Data & Analytics Weekly Communication  
**Attachments:** ATT00001.txt

## QualityNet | Analytics



*Weekly Communication*

*February 16, 2021*

This email is part of a weekly communication series from the Data and Analytics Modernization team, designed to provide you the latest updates on the SAS Viya application, the Centralized Data Repository (CDR), and user experience offerings.

This week's email contains information and updates on the following topics:

- Upcoming Communications Call
- New Help Desk Email
- CSAT Issues Resolved
- CDR Weekly Refresh Update
- Highlighted Knowledge Base Article
- Important Dates and Links

### Upcoming Communications Call

Please join us for an upcoming Communications Call this Thursday, February 18<sup>th</sup>, at 1:00pm EST. During this call, we will cover topics such as Help Desk ticket best practices, system announcements and data usage updates, as well as macro updates. If you have not received the invitation, please request one by contacting us at [HCQIS\\_data@hcqis.org](mailto:HCQIS_data@hcqis.org).

### New Help Desk Email

Effective immediately, the [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org) email, used to open Help Desk tickets, has been replaced by the new HCQIS Services and Support email ([ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)). Moving forward, please email the HCQIS Services and Support email in order to open Help Desk tickets and report incidents. Please do not direct your questions or issues to SAS Technical Services, as they will route you back toward the Data & Analytics Team.

## CSAT Issues Resolved

The MBI correction of the Part A/B/D CSAT files from November 2018 – Current was completed on 2/8/2021. Also, the MBI correction for the Part A/B/D CSAT files from September 2016 – October 2018 was completed on 2/15/2021. These re-runs also fix the reported issue with CSAT for the bene and provider state numbers above '53' that were not assigned a state code to be included in CSAT and an issue with the Part D 'quantity\_dispensed' field. All current known issues with CSAT have been resolved. Please visit the [Known Issues Log](#) for the latest status. If you have any questions, please contact us at [HCQIS\\_Data@hcqis.org](mailto:HCQIS_Data@hcqis.org).

## CDR Weekly Refresh Update

Please note below the data refreshes that occurred within the Centralized Data Repository (CDR) during the week of 2/7/2021 – 2/13/2021. For specific refresh dates of each source, please reference the CDR Data Catalog on [Confluence](#). The following sources were refreshed:

CDR Hive Schema
beneficiary_data
provider_pmi_data
nch_part_a
nch_part_b
ddps_part_d
nppes
public_data (FDA, Zip codes)
compare_nursing_home

The data refresh dates are published for awareness of data timeliness. If your organization requires data to be refreshed on a different timeline or cycle, please create a ServiceNow request for the "ADO-CDR-Support" and include details of your request including business justification, data source, requested refresh frequency, and requested refresh dates. The "Most Recent Refresh" refers to the date the data was extracted from the source database or system. This data are typically available 24-48 hours after extraction. The "Next Refresh" date marks the last possible day the data will be available in the CDR. If you have any questions, please contact us at [HCQIS\\_Data@hcqis.org](mailto:HCQIS_Data@hcqis.org).

## Knowledge Base Article of the Week: How to Sort in SAS Viya vs Hive

This week's Knowledge Base article highlights "How to Sort in SAS Viya vs. Hive". This article will cover information on the difference between performing a SORT command in Hive vs. SAS Viya. Check out the article [here](#) on Confluence for detailed information.

### Important Dates and Links

Upcoming key dates:

- Communications Call February 18th at 1:00pm EST
- Scheduled CAP & CDR Maintenance Event February 19th at 8:00pm EST
- CCSQ Data & Analytics Data Camp Spring 2021

Please note these helpful quick links below, pointing you to some key spaces on our CCSQ Data & Analytics internet facing space on Confluence:

- [CCSQ Data & Analytics Home Page](#)
- [Data Catalog](#)
- [Known Issues and Improvements](#)
- [CCSQ Data & Analytics SAS Viya Learning Paths](#)
- [Communications Calls Archive](#)
- [Knowledge Base](#)

If you have any questions, please contact us at [HCQIS\\_Data@hcqis.org](mailto:HCQIS_Data@hcqis.org).