



QualityNet | Zscaler

**Alert June 11, 2024**



## Zscaler Reported Issue

We are aware of and investigating a Zscaler issue that is impacting users trying to connect to Zscaler.

**Issue reported:** Several users have reported receiving an error message when connecting to Zscaler.

We apologize for the disruption of service and are working quickly to resolve the issue.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov).

Center for Clinical Standards and Quality (CCSQ)