



QualityNet | Zscaler

Alert May 20, 2024



Reported Issue

The following issue has been reported and is currently being investigated.

Issue Reported: Users are reporting a failure when trying to connect to Zscaler.

Time Reported: The issue was first reported to the Service Center today, May 20, 2024, at 7:02 AM ET.

What to Expect: Users will be unable to log into Zscaler due to a blank screen. The ESS Access Management team is troubleshooting this issue. We apologize for the disruption of service and are working quickly to resolve the issue.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to ServiceCenterSOS@cms.hhs.gov.

Center for Clinical Standards and Quality (CCSQ)