



## Reminder - Planned Activity

**Planned Actions:** Update for Amazon Machine Image (AMI) and QualityNet Confluence LTS 8.5.17

**Impacted Application Development Organizations (ADOs):** QualityNet Confluence and QualityNet Jira users

**Planned Downtime:** Tuesday, November 26, 2024, between 8:00 PM ET and 11:00 PM ET

**What To Expect:** The team will be updating the Amazon Machine Image (AMI) and QualityNet Confluence to LTS 8.5.17 on Tuesday, November 26, 2024. Users may experience a brief downtime in QualityNet Jira and Confluence from 8:00 PM ET to 11:00 PM ET. We will post once the system is back online and available for use.

As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

*If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).*

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