



QualityNet | CCSQ ServiceNow



December 12, 2024

Changes to ServiceNow Account Deactivation Process

Affected Customers: CCSQ ServiceNow Customers

Today, December 12th, 2024, at 8:30 PM ET, the current process of deactivating the CCSQ ServiceNow HARP roles due to inactivity will be updated from 180 days to 60 days.

Why this update?

We are enhancing the ServiceNow User decommission process with increased automation and additional process refinements.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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Center for Clinical Standards and Quality (CCSQ)