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December 2, 2024

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:
- Qualtrics Integration Implementation
- CCSQ Support Central: Google Search Implementation
- JIRA/ServiceNow Integration: Update JIRA Flows for Projects

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:
- iQIES HCD Research Form: Convert to Out-of-the-box ServiceNow Form
- Washington DC Update: Upgrade MultiSSO to v2
- Upgrade to Washington DC Patch 7a
- CSM Configurable Workspace: EPCS Subject Tags
- ServiceNow Platform: Updated Case Logic

For additional information on these changes, please view the full Release Notes on the CCSQ ServiceNow page.