



December 2, 2024

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- Qualtrics Integration Implementation
- CCSQ Support Central: Google Search Implementation
- JIRA/ServiceNow Integration: Update JIRA Flows for Projects

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- iQIES HCD Research Form: Convert to Out-of-the-box ServiceNow Form
- Washington DC Update: Upgrade MultiSSO to v2
- Upgrade to Washington DC Patch 7a
- CSM Configurable Workspace: EPCS Subject Tags
- ServiceNow Platform: Updated Case Logic

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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Center for Clinical Standards and Quality (CCSQ)