



## QualityNet | CCSQ ServiceNow



November 22, 2024

# CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- Embedded Agent on CSM Configurable Workspace
- Convert 'Manual Proofing' on 'Original' Case Form to Case Type

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

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