servicenow. | for CCSQ

October 31, 2024

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- CSM Configurable Workspace: New "Work Notes" and "Additional comments" Fields Functionality
- Surveys for Incidents and Requests for CCSQ Cloud Operations and Maintenance (CCOM

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- Bravium Engine
- Q&A Portal Updates: New Assignment Group and Topics
- CCSQ Support Central: Track an Existing Ticket Update
- Clinical Data Abstraction Center (CDAC) and End Stage Renal Disease (ESRD) LDAP Server Configurations and Scheduled Data Imports
- CCSQ ServiceNow: New Assignment Group and OQR, ASC and REHQR Topics

For additional information on these changes, please view the full Release Notes on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
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