**January 5, 2024**

# CCSQ ServiceNow
# Retired Assignment Groups

**Affected Customers:** CCSQ ServiceNow Platform Customers

On Friday, January 5, 2024, at 8:30 PM ET, CCSQ ServiceNow will be retiring the following Assignment Groups since they are no longer being used.

| Retired HIDS Assignment Group Names | |
|---|---|
| HIDS Ventech Managers | HIDS ServiceNow-Cloud Group Administrators |
| HIDS PPS SCRUM STORY CREATOR | HIDS ServiceNow-Cloud Operators |
| HIDS PI-3 Sprint Team | HIDS ServiceNow-Cloud Root Administrator |
| HIDS PPS Project Creators | HIDS ServiceNow-Cloud Service Designer |
| HIDS OPS-Sharepoint | HIDS ServiceNow-Cloud Users |
| HIDS PPS ServiceNow Team | HIDS ServiceNow FedRamp 2020 |
| HIDS PPS Analyst | HIDS ServiceNow-Leadership |
| HIDS PPS Story Creators | HIDS SNOW IMP |
| HIDS PPS WORKER | HIDS SNOW-StartNow RIDAC |
| HIDS Resource Manager | HIDS Software Asset Managers |
| HIDS ServiceNow-Cloud Administrators | HIDS System Group Manager |
| HIDS ServiceNow-Cloud Event Integrator | HIDS OPS-ServiceNow-ITOM-Admins |
| HIDS ServiceNow-Cloud Governor | HIDS Demand Managers |
| HIDS PPS Document Admins | HIDS Agile Practice |
| HIDS OPS-ServiceNow-ITOM-Developers | |

| Retired Assignment Group Names | |
|---|---|
| AD Pswd Reset Team | COVID-19 Administrators |
| AD Pswd Reset-Windows | COVID-19 Help Desk Reporting |
| Admin Group | COVID-19 Users |
| Alpha Team | Database |
| Architect Team | Delta Force |
| Asset Full Access User | FedRamp/High-QA Testing Team |
| Bravo Team | Guided Tour Admin |
| CCI Team | Hackerjacks |
| Charlie Team | HCQIS SAFe-Read Only |
| Cloud | ISG Use Cloud |
| CMS Scrum Story User | Public QA-Lantana Group |