



QualityNet | CCSQ ServiceNow



June 20, 2024

CCSQ ServiceNow Updates

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- CCSQ ServiceNow Service Catalog Updates: Decommission Sub-Categories and Catalog Items
- CCSQ Support Central - Track a Ticket Word Wrapping Update
- CCSQ ServiceNow Service Catalog - AWS Access Request Form URL Update
- CCSQ ServiceNow Service Catalog Updates: Decommission Catalog Items and Record Producers
- CCSQ Support Central – Sort Filter Fix on Ticket Information Screen
- Deactivate Menu Option for Instance Security Center
- CCSQ ServiceNow Instance Cloning Process Update
- Agent Workspace Update: QPP Cases
- CCSQ ServiceNow: 1135 Waiver Form 508 Updates

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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Center for Clinical Standards and Quality (CCSQ)