January 5, 2024

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- CCSQ ServiceNow Platform: Next Experience UI Implementation
- CCSQ Support Central: HARP Self-Service Enhancements
- CCSQ Self-Service Portal: SecDevOps Category Updates

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- HIDS Assignment Group Name Updates
- Retired Assignment Groups
- CCSQ ServiceNow: QPP Case Form Update – APM Field Dropdown Options
- CCSQ Support Central: Service Center 2024 Holiday Closure Dates
- QualityNet Mailer System-to-System Functionality Update

For additional information on these changes, please view the full Release Notes on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

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Center for Clinical Standards and Quality (CCSQ)