QualityNet | **Planned Maintenance**

December 10, 2024

Planned Activity

Planned Actions: The CCSQ Cloud Operations and Maintenance (CCOM) Operations team will conduct the monthly Windows and Red Hat Enterprise Linux (RHEL) Operating System (OS) patching for Amazon Elastic Compute Cloud (EC2) instances in the CMS-HIDS, Net-Prod, Infra-Prod, and Sec-Prod accounts.

Impacted Organizations: CCOM Cloud team, QCOR and QMARS Biscom/Faxcom QualityNet Application Development Organizations (ADOs).

Planned Time:
- Start time: December 13, 2024, 8:00 p.m. ET.
- End time: December 14, 2024, 8:00 p.m. ET.

What to Expect: Minimal impact, instances may be unreachable while patching is in progress.

For assistance, please reach out on the Slack Channels - **#help-cloud** or **#help-service-center-sos**.