



QualityNet | Operations Dashboard



January 25, 2024



Planned Activity

Planned Actions: On Thursday, January 25, 2024, at 4 p.m. ET, we will release a new version of the QualityNet Operations Dashboard (QNOD), Version 2.12.1.

Impacted Application Development Organizations (ADOs): All QNOD users.

Planned Downtime: This release will cause QNOD to be unavailable on Thursday, January 25, 2024, from 3 p.m. until 5 p.m. ET.

What To Expect: The following Services changes in QNOD2:

- Ansible to remove the unused synthetic monitor.
- New Relic Query updated for MFT, as MFT has been migrated to a new AWS Account.
- Next Gen Firewall to update incorrect KPI.

Known Issues:

- CDR degraded service due to the Ranger subsystem.
- Hive has been degraded.
- Office365 is degraded due to Microsoft Exchange.

Note: The new services drill down page will show complete Health Composite chart data after 24 hours.

The Release Notes for all past releases can be found on [Confluence](#). Once you are on the page, click on the **Release Notes 2.0 tab** at the top.

For any questions or concerns, please feel free to reach out to the QNOD team on the [#help-gnod](#) Slack channel.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central 

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Center for Clinical Standards and Quality (CCSQ)