



January 09, 2024



Planned Activity

Planned Actions: On Tuesday, January 9, 2024, at 4 p.m. ET, we will release a new version of the QualityNet Operations Dashboard (QNOD), Version 2.11.0.

Impacted Application Development Organizations (ADOs): All QNOD users.

Planned Downtime: This release will cause QNOD to be unavailable on Tuesday, January 9, 2024, from 4 p.m. until 6 p.m. ET.

What To Expect: Implementation of the following Subsystem changes for QNOD2:

- A new Drilldown page to display the subsystems of a service.
- Deployment of new Services: AD, CDR, MFT, WAN Connectivity.

Known Issues:

Degraded CDR service due to the Ranger subsystem KPIs in QNOD1 and QNOD2.

Note: The new services drill down page will show complete Health Composite chart data after 24 hours.

The Release Notes for all past releases can be found on [Confluence](#). Once you are on the page, click on the **Release Notes 2.0 tab** at the top.

For any questions or concerns, please feel free to reach out to the QNOD team on the [#help-qnod](#) Slack channel.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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