

## QualityNet | Operations Dashboard



July 11, 2024



## **Planned Activity**

**Planned Actions:** On Friday, July 12, 2024, at 4 p.m. Eastern Time (ET), we will release updates and enhancements for the QualityNet Operations Dashboard (QNOD). The following will be implemented:

- Updates for Version 2.23.1.0:
  - o Enable the data pipeline to support the deployment of additional anomaly models.
  - Update Service configuration files to enable Anomaly model input.
- Artificial Intelligence/Machine Learning (AI/ML) enhancements for Version 0.3.0.0:
  - Anomaly models will be integrated into the backend of the QNOD dashboard for selected services to improve service degradation accuracy.
  - o Anomaly model deployment for the services below will work with the Service health calculation, service uptime and status to improve service degradation accuracy.
    - API Gateway, CCSQ QuickSight, Certificate Authority, DELWeb, EQRS Portal, iQIES, Mailman, New Relic, PRS, QNP, SAS Viya, ServiceNow, Syslog, and Zscaler

Impacted Application Development Organizations (ADOs): All QNOD users.

**What To Expect**: The QNOD Dashboard (<a href="https://qnod.cms.gov/">https://qnod.cms.gov/</a>) deployment will be from 4:00 p.m. until 6:00 p.m. ET.

For any questions, please contact the QNOD team on the #help-qnod Slack channel.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: <u>#help-service-center-sos</u>

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:

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**Center for Clinical Standards and Quality (CCSQ)**