



Unified File Management (UFM) Powered by GoAnywhere

Enterprise System and Services (ESS) is in the process of implementing Unified File Management (UFM) – a single system for the management of data files that is replacing the pre-existing FileCloud product. Unified File Management (UFM) will offer both monetary savings and 508 compliance across the CMS Enterprise. Please see below for important information on the Actions, Timeline, Unified File Management (UFM) Functionality expected, and Resources available (e.g. FAQs, videos, and Help Desk contact information).

Call to Action!

CMS appreciates your support as we make the transition from FileCloud to UFM a success:

1. Please keep an eye out for weekly communications between Tuesday – Thursday.
2. Visit the [Decommission FAQ page](#) for important updates and clarification.
3. Contact [#help-ufm](#) for clarification on the transition.

UFM Implementation Timeline

Important Dates	What You Need to Know
1/1/2024	FileCloud removed from HARP roles.
1/22/2024	Migration of FileCloud “My Files” to UFM begins.

1/25/2024	Last Day to upload files to FileCloud “My Files”. Important: After 1/25/2024, any new FileCloud “My Files” will NOT be migrated to UFM.
2/5/2024	Migration of FileCloud “My Files” is completed. To access FileCloud “My Files” in UFM: <ol style="list-style-type: none"> 1. Login with your HARP account to the URL: https://qnetmft.cms.gov 2. Navigate to Files->FileCloud_Files_<filecloud_username>
2/6/2024	Migration of FileCloud Team Folders to UFM begins.
2/12/2024	Migration of FileCloud Network Shares to UFM begins.
3/1/2024	Migration of FileCloud Team Folders and FileCloud Network Shares is completed.
3/1/2024	You can no longer access into FileCloud.
3/4/2024	Migration of FileCloud User Shares to UFM begins.
3/15/2024	UFM migration fully completed – all users fully integrated by this date.

UFM Functionality

Below is the functionality that will be supported for UFM and what will not be supported.

Functionality of UFM	Functionality Not Supported by UFM
Upload/Download/Delete Files	File Versioning
File Sharing	File Locking
File Permissions (Access Control)	Marking Files as Favorites
Long Term File Storage	Creating links to files or folders
Personal File Storage (My Files)	Email notifications of user uploads/downloads/deletions to/from folders
Virus Scanning (4GB file limit)	Drive Letter (Desktop App)
Single-Sign On (Okta)	

Once I am migrated to UFM, how do I access UFM and my files?

- Login with your HARP account to the URL: <https://qnetmft.cms.gov>
- Navigate to Files->FileCloud_Files_<filecloud_username> for FileCloud My Files

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe" to qnet-filecloud-leave@mailers.qualitynet.org.

Center for Clinical Standards and Quality (CCSQ)