QualityNet | FileCloud

January 9, 2024

Planned Activity

Planned Actions: FileCloud System Maintenance

Impacted Application Development Organizations (ADOs): FileCloud (FC) Users

Planned Downtime: FileCloud (https://filecloud.cms.gov) will be unavailable from 8 p.m. ET to 10 p.m. ET on Tuesday, January 9th, 2024 for system upgrade.

What To Expect: FileCloud will be unavailable between the hours of 8 p.m. and 10 p.m. ET for system wide upgrade. There is no further downtime expected.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email: ServiceCenterSOS@cms.hhs.gov

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