Planned Activity

Planned Actions: The Cloud Operations and Maintenance (CCOM) team will redeploy CMSNET-FW1-AZ2 as a larger instance type so that the current memory available is doubled from 4GB to 8GB.

Impacted Organizations: QNET QIES, EQRS, iQIES ADOs and end users accessing resources via CMSNET.

Planned Time:
- November 14, 2024, at 10:00 p.m. ET
- November 15, 2024, at 4:00 a.m. ET

What to Expect: Service disruption is unlikely; however, possible downtime could occur during redeployment within the timeline listed above.

For any questions, please feel free to reach out to the Cloud Management Team on Slack at #help-cloud or to the Service Center at #help-service-center-sos.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

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