



Planned Activity

Planned Actions: Upgrade of QualityNet Jira

Impacted Application Development Organizations (ADOs): QualityNet Jira and QualityNet Confluence users.

Planned Downtime: February 20, 2024, between 8:00 PM ET and 11:00 PM ET.

What To Expect: QualityNet Jira will be upgraded on February 20, 2024, from 8:00 PM ET to 11:00 PM ET. QualityNet Confluence will also be briefly unavailable from 8:00 PM ET to 8:30 PM ET. A communication will be sent out once QualityNet Jira and QualityNet Confluence are available. The upgrade will include the following new features:

- Project Shortcut Reordering.
- Add linked issues to the existing ones with one click.
- Comment sorting updates coming your way.
- Improved commenting experience in Jira.
- Auto-managed sprints.
- Pin Comments in Jira Issues.
- Updates to Add-Ons.

As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: #help-service-center-sos

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

If you have any questions or concerns, please contact our Slack channel #help-atlassian.

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Center for Clinical Standards and Quality (CCSQ)