

January 26, 2024



Planned Activity

Planned Actions: QualityNet Confluence upgrade to 8.5.5

Impacted Application Development Organizations (ADOs): QualityNet Confluence and QualityNet Jira users

Planned Downtime: QualityNet Confluence will be down 1/31/2024, between 8:00 PM and 11:00 PM ET. Jira will be unavailable between 8:00 PM ET and 8:30 PM ET.

What To Expect:

QualityNet Confluence Upgrade. We are upgrading QualityNet Confluence on 1/31/2024, between 8:00 PM ET and 11:00 PM ET. QualityNet Confluence will be unavailable during this time period. QualityNet Jira will also be briefly unavailable between 8:00 PM ET and 8:30 PM ET. A communication will be sent out once Confluence is available.

The upgrade will include the following features:

- **Express yourself with new emojis:** Add emojis from a new suite of options into pages and page comments directly from the editor toolbar.
- **Add your own emojis**
- **Is this the emoji you're looking for?** Emoji auto-complete - type a ":" into the editor and Confluence will predict the emoji you're looking for.
- **Search and find what you need with less fuss:** Improvements to search ranking so that users can find what they're looking for with less filtering.
- **Accessibility fixes for low-vision and keyboard-only users**
- **Manage inline comments in the editor:** View, like, resolve, close, delete, and quickly navigate between inline comments in the editor
- **Never miss an inline comment again:** "View inline comments" from page tools on a published page to make sure you do not miss an inline comment.
- **Perfectly align table content:** Align any type of content to the top, middle, or bottom of a table cell.
- **Bug fix:** Team Calendars is not loading Jira Agile Sprint Events

As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:
ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe" to qnet-notify-leave@mailers.qualitynet.org.