



April 19, 2023



## URLs in Slack

One in four adults in the United States has a disability. Users with varying degrees of visual, cognitive, auditory, speech, and motor disabilities have vastly different experiences with the same content. To accommodate different users, QualityNet Slack works to be accessible to all. Today's Slack 508 Accessibility series topic is: **Shortened URLs.**

### Shorten URLs with Linked Text

Screen readers will only spell out any hyperlink, making it difficult if not impossible for someone to understand what it is and/or where it's leading. Remember to draft meaningful hyperlink text. Link text should tell where the activated link takes you. The reader should be able to know what will happen when the link is clicked. Avoid the written out URL. You'll also want to avoid the phrase, "click here", as the prompt. Be more descriptive such as "Click here to complete the online form".

#### NOT MEANINGFUL HYPERLINK TEXT

Here are links that will help you with each request.

<https://qnetconfluence.cms.gov/display/GOV/About+SBX+Requests>

<https://qnetconfluence.cms.gov/display/GOV/About+PROD+Pilot+Requests>

#### MEANINGFUL HYPERLINK TEXT

Here are links that will help you with each request.

[SBX Requests](#)

[Product Pilot Requests](#)

Bottom line. Remember to be clear: Does clicking on a link result in a file downloading or a new window appearing? Be sure to let the reader know. If you closed your eyes and read your post, would it make sense to you?

### Questions?

Contact our QualityNet Slack team at [#help-slack](#).

**Slack. It's a snap!**



Questions? Submit questions and comments in Slack at [#help-slack](#).

[hcqis.slack.com](https://hcqis.slack.com)

**If you need additional information, contact us:**

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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