



IMPORTANT SLACK CONCEPTS

The following are important concepts to understand when exploring QualityNet Slack.

Workspaces	A Slack workspace maps to an organization or a department—think of it as an office building that you need to be invited into. The Slack desktop and mobile apps allow you to log into multiple workspaces at once.
Channels	Channels are like large conference rooms or offices inside the office building, and can be created for any project, topic, or team. Channels can be public, meaning anyone in the workspace can read or join, or private. Channel names always start with a # (pound sign or hashtag).
Direct Messages	Direct messages (also known as DMs) are smaller conversations in Slack that happen outside of channels. DMs work well for one-off conversations that don't require an entire channel of people to weigh in, like if you wanted to ask a teammate to reschedule a meeting. You can DM a single person, or several people at once.
Conversations	Channels and direct messages are structured similarly in Slack. We refer to them jointly as conversations.
Threads	Threads help you create organized discussions around specific messages within a conversation.
Mentions	Mentions are a direct way to notify people of something that needs their attention in Slack. They start with an @ (at symbol).
Reactions	An emoji reaction can be attached to a message to replace the need for a follow-up message. You can add multiple emoji reactions to a message.