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### Design: Challenges, Opportunities and Futures

**CCSQ HCD Community of Practice** 

June 27, 2024



# Housekeeping

- Recording
- Mute
- Interactive Q&A to Chat
- Chat directly with Meaghan Hudak
- Email mhudak@tantustech.com



**CCSQ HCD Community of Practice** 

# Design: Challenges, Opportunities and Futures





### **Today's Panelists:**

#### **Moderator:**



HCD CoE Strategist



Melissa Liupaeter Visual Design Lead, DWE, CMS



Lesley Humphreys
Director of Human-Centered
Design, Bellese Corp



**Shannon Hu** UX Designer, ESS



Arthur Green
HCD/UX Lead,
CCSQ Service Now



**Jeremiah Adkins** Senior UX Manager, QIES



**Sharon Chong** UX Designer, ESS

# 1) DESIGN Describe what are key challenges to executing and leading design?

### 2) TOOLS

Describe what critical design tools are needed to execute for your teams, consumers and stakeholders?

## 3) COLLABORATION

How do you collaborate with your teams, consumers and stakeholders to improve the service or product outcome?

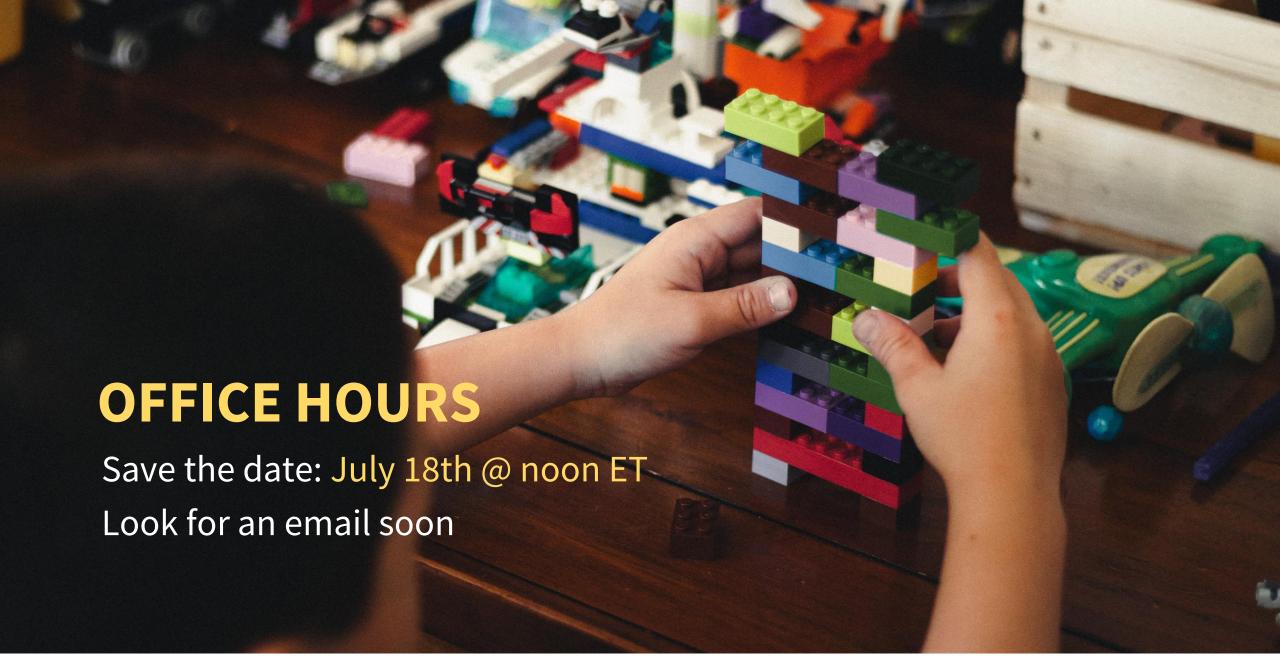
# 4) VALUE OF DESIGN Describe what are key Design Value Propositions for you and your function.

# 5) LEADERSHIP

Describe what qualities or examples of design leadership or leading design you experienced.

# 6) OPPORTUNITIES What encouraging opportunities do you see in the future of design?





### **HCD Community of Practice**

 Quarterly sessions covering a wide-variety of HCD topics

Next session:
 Thursday, Sept 26th at 1 PM ET Research: Challenges, Solution
 s & Futures

See link in Chat for more information



#### **UPCOMING TRAINING EVENTS:**

July 9th & 10th @ 10a - 3p

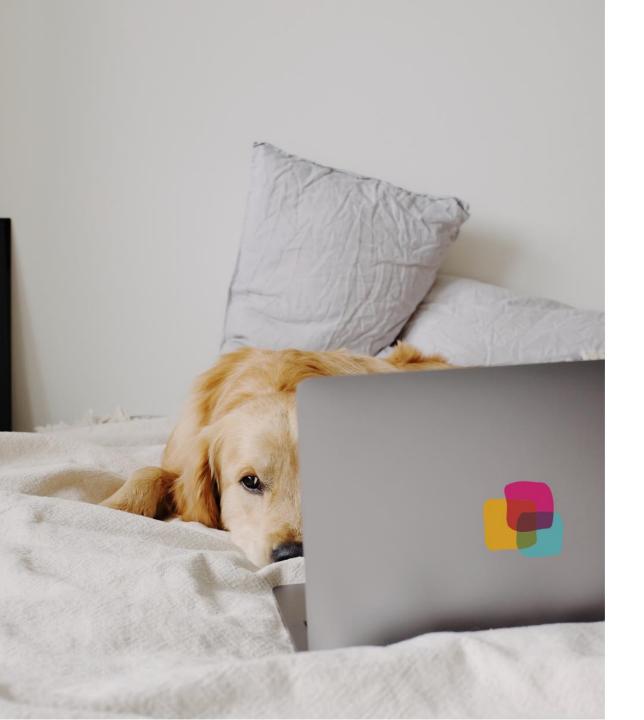
**AN INTRODUCTION TO** 

**HUMAN-CENTERED** 

**DESIGN** 

Register Now!





### **Tell Us What You Think**

Please complete a brief survey to help us make the community of practice better.

### **Our Gratitude:**

#### **Moderator:**



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