

HCD Community of Practice

We will start soon!



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 Breaktime for PowerPoint by Flow Simulation Ltd.

Pin controls when stopped

CREATE & APPLY
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HUMAN
CENTERED
DESIGN KNOWLEDGE



Design: Challenges, Opportunities and Futures

CCSQ HCD Community of Practice

June 27, 2024

Housekeeping

- Recording
- Mute
- Interactive Q&A to Chat
- Chat directly with Meaghan Hudak
- Email mhudak@tantustech.com



CCSQ HCD Community of Practice

Design: Challenges, Opportunities and Futures



Today's Panelists:

Moderator:



Howard Montgomery
HCD CoE Strategist



Melissa Liupaeter
Visual Design Lead,
DWE, CMS



Shannon Hu
UX Designer, ESS



Jeremiah Adkins
Senior UX Manager, QIES



Lesley Humphreys
Director of Human-Centered
Design, Bellese Corp



Arthur Green
HCD/UX Lead,
CCSQ Service Now



Sharon Chong
UX Designer, ESS

The background features a light gray gradient with a pattern of semi-transparent question marks scattered across it. A thin, dark horizontal line is positioned near the top center of the slide.

1) DESIGN

Describe what are key challenges to executing and leading design?

2) TOOLS

Describe what critical design tools are needed to execute for your teams, consumers and stakeholders?

3) COLLABORATION

How do you collaborate with your teams, consumers and stakeholders to improve the service or product outcome?

4) VALUE OF DESIGN

Describe what are key Design Value Propositions for you and your function.

5) LEADERSHIP

Describe what qualities or examples of design leadership or leading design you experienced.

6) OPPORTUNITIES

What encouraging opportunities do you see in the future of design?

News

What's Coming Up





OFFICE HOURS

Save the date: July 18th @ noon ET

Look for an email soon

HCD Community of Practice

- Quarterly sessions covering a wide-variety of HCD topics
- **Next session:**
Thursday, Sept 26th at 1 PM ET -
Research: Challenges, Solutions & Futures
- See link in Chat for more information



UPCOMING TRAINING EVENTS:

July 9th & 10th @ 10a - 3p

AN INTRODUCTION TO
**HUMAN-CENTERED
DESIGN**

Register Now!



Tell Us What You Think

Please complete a brief survey to help us make the community of practice better.

Our Gratitude:

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Thank you!

