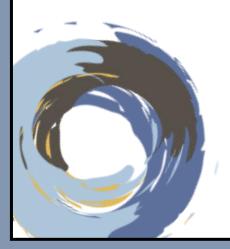


- OURS
- 1. Identify the value and purpose of the I&A Workshop.
- 2. Understand the core modules of the workshop.
- 3. Identify and refine systemic issues impeding ART performance.
- 4. Experience a problem-solving workshop.





## **Quantitative and Qualitative Measurement**

- Who: Facilitated by the RTE
- Suggested Timebox: 30 minutes
- Define metrics before the PI starts to review during this section of the I&A Workshop
  - Program predictability measure
  - Teams' planned capacity vs delivered velocity
  - Other delivery, performance and customer satisfaction metrics that are meaningful to the program
- Metrics should be prepared by the RTE before the workshop begins

Pro Tip: Insights may evolve into discussion topics in the Problem-Solving workshop.



## Example Issues:

- We had 5 escaped defects in the last prod release.
- Teams are spending too much time refining stories during PI Planning.
- Our bug per user story ratio is 14%.

