

Outgoing Contractor

This individual is the incumbent contractor who is transitioning out and who will be replaced by the New Contractor.

Steps Involved In or Responsible For:

Create and Approve Transition/Project Timeline

Works With:New ContractorProcess:The CMS COR, New Contractor, andOutgoing contractor will create a transition or new projectimplementation timeline plan.

Perform Knowledge Share

Works With:CMS CORProcess:The New Contractor and OutgoingContractor should perform knowledge transfer sessions.The Transition Lead can assist in coordinating if needed.The knowledge transfer sessions should include knowledgedocumentation, information regarding the Line of Business(LOB) (overview of the LOB, POCs, etc.).