

HIDS Onboarding Lead

The HCQIS (HealthCare Quality Information Systems) Information and Data Center Support (HIDS) Onboarding Lead is the Infrastructure Project Manager who is responsible for making sure the New Contract is onboarded into the HCQIS environment successfully.

Steps Involved In or Responsible For:

HIDS Introductory Meeting

Works With: New Contractor

Process: The HIDS Introductory meeting conducted by the HIDS Onboarding Lead will provide an introduction to the HCQIS onboarding process and steps.

Complete & Submit Onboarding Service Request

Works With: COR

Process: The CMS COR and HIDS Onboarding Lead will fill out and submit the New Contractor Onboarding service request in ServiceNow using the completed XLS Onboarding Spreadsheet.

Hold Contract Calls as Needed

Works With: Transition Team, New Contractor and CMS COR

Process: The Transition Team, New Contractor, CMS COR and HIDs will schedule and conduct calls regarding the contract as needed. This includes any security or infrastructure meetings or calls that need to take place. This will ensure that the New Contractor has all necessary knowledge, templates, hardware, software and security related items.