

Best Practices and References

This section serves as the central database for all reference materials, definitions of terms, process checklists, training guidance and general information needed to assist ISG Staff as well as New Contractors in facilitating a smooth onboarding process.

ACCESS AND TOOLS REQUIRED

This page details all access the COR and Contractor will need to acquire prior to and during the onboarding process. It also describes the tools needed to facilitate the process and completion of work. [View More Information Here](#)

DEFINITION OF TERMS

The Definition of Terms serves as your point of reference for every acronym and term used within the standard operating procedures. [View More Information Here.](#)

CONTRACT CHECKLISTS

The Contract Checklists provides a list of items that must be completed prior to beginning onboarding, during onboarding and when offboarding a contract. [View More Information Here.](#)

TRAINING AND REFERENCE MATERIALS

Training and Reference materials is the central database for all links to trainings that will assist you with the onboarding process as well as references to additional guides and resources. [View More Information Here](#)

Need Information on the status of your contract? [Click here](#) to view the status or to submit a question
Contractors: If you have other questions please reach out to your CMS COR | **CMS CORs:** Submit all questions to the [Contract Engagement Lifecycle Status Q & A Forum](#) and/or reach out to your DSIF Onboarding Lead
