May 8, 2023

PACE Zscaler Migration

Intended Audience:
All QualityNet Amazon Web Services (AWS) Multi-Tenant and Single-Tenant Application Development Organizations (ADOs).

What's Happening and Why?
The HIDS Shared Application Management (SAM) team will migrate Zscaler from the current AWS environment to the Post-ADC Cloud Enhancements (PACE) environment. In support of this effort, the SAM team will add a new Zscaler dedicated subnet. This new Zscaler subnet is needed to support building new PACE accounts. Additionally, Zscaler is being migrated to support the overall goals of the PACE project.

Planned Activity:
The Zscaler migration to the new PACE environment will occur **Wednesday, May 10, 2023**, starting at 8:00 p.m. ET. We expect to complete the migration by 10:00 p.m. ET. At this time, the SAM team will transfer all Zscaler traffic to the new PACE Zscaler instances and begin decommissioning the legacy connectors.

ADO Action:
No ADO action is required at this time. However, ADOs interested in monitoring the migration can use the Slack channel #help-zscaler-pace-migration to communicate with the SAM team performing the migration.

Questions:
If you have questions about this migration and how it affects you, please reached out to your CAE or #help-zscaler-pace-migration Slack channel.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
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