November 7, 2023

Planned Activity

Planned Actions: Upgrade Trend Micro Deep Security Manager (DSM) to Newer Version

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: Friday, November 10, 2023, from 8:00 p.m. ET until 11:00 p.m. ET.

What To Expect:

- The ESS II DevSecOps team will upgrade the Trend Micro DSM from 20.0.741 to 20.0.833 to address bugs and do the bi-annual routine upgrade.

- The Trend Micro agents will not be able to communicate to the Manager until the Manager upgrade is complete.

- The Trend Micro agents on Application Development Organization (ADO) assets will still be running and their polices enforced.

- No action needed by the ADOs.

For any questions or concerns, please feel free to reach out to the DevSecOps team on Slack **#help-devsecops** channel.

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

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