

# CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- Role Removal Deactivate User Flow Case
- IT Service Catalog Update: Hover Text Added to Edit ServiceNow Assignment Group Membership
- QualityNet Question and Answer (Q&A) Update: New 'State' Field on Inpatient Quality Reporting Programs (IQR)
- 1135: Public Health Emergency (PHE) Update – Inquiry/Waiver Only Options
- 1135: Supporting Document Reports - Withdrawn/Denied
- 1135: Access Control List (ACL) for Blanket Waiver Field on Case Form

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- 1135: Inbound Email Action for Parent/Child Waivers Script
- Onboarding Catalog Item Update: HIDS OPS-Active Directory Removed
- Aging Tickets Not Updated Prior to 2022 to Be Closed
- CCSQ Support Central Live Agent Chat Update: Profanity Filter Plugin
- Restrict JavaScript in iFrame Content Blocks
- CCSQ ServiceNow Connection to AppOmni Retired

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



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