



QualityNet | CCSQ ServiceNow



Alert September 18, 2023



Planned Activity

Planned Actions: CCSQ ServiceNow Required System Updates

Impacted Customers: QualityNet CCSQ ServiceNow Customers

Maintenance Window: Sunday, September 24, 2023, between 2:00 AM and 3:00 AM ET

What To Expect: QualityNet CCSQ ServiceNow will be unavailable for about 1 hour while the team applies required system updates. As always, if you have questions or concerns, please reach out to us at:

- Phone: 1-866-288-8914
- Email: ServiceCenterSOS@cms.hhs.gov
- Slack: #help-service-center-sos

If you need additional information, contact us:

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Save time. Submit and Track your ticket!
VISIT CCSQ Support Central



Email: ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)