

QualityNet | Zscaler

Alert January 30, 2023



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Monday, 1/30/2023, 8:00 p.m. 11:00 p.m. EST
- Tuesday, 1/31/2023, 8:00 p.m. 11:00 p.m. EST
- Thursday, 2/2/2023, 8:00 p.m. 11:00 p.m. EST

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing infrastructure upgrades on ZPA FedRAMP High from 8 p.m. – 11 p.m. on Monday Jan. 30, Tuesday Jan. 31, and Thursday Feb. 2. During this time, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: #help-service-center-sos



Email: ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to ServiceCenterSOS@cms.hhs.gov.

Center for Clinical Standards and Quality (CCSQ)