



QualityNet | Zscaler

**Alert April 10, 2023**



## Planned Activity

**Planned Actions:** Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, April 11, 8:00 p.m. – 11:00 p.m. ET
- Thursday, April 13, 8:00 p.m. – 11:00 p.m. ET

**Impacted Application Development Organizations (ADOs):** All ADOs

**Planned Downtime:** None

**What To Expect:** We will be performing infrastructure upgrades on ZPA FedRAMP High between 8:00 p.m. and 11:00 p.m. ET on Tuesday, April 11 and on Thursday, April 13. During this time, users may experience reconnects to applications and intermittent admin UI availability. Please contact Support for additional questions or persistent issues.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov).

Center for Clinical Standards and Quality (CCSQ)