



QualityNet | Zscaler

**Alert May 1, 2023**



## Planned Activity

**Planned Actions:** Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, May 2, 8:00 p.m. – 11:00 p.m. ET
- Thursday, May 4, 8:00 p.m. – 11:00 p.m. ET

**Impacted Application Development Organizations (ADOs):** All ADOs

**Planned Downtime:** None

**What To Expect:** We will be performing infrastructure upgrades on ZPA FedRAMP High from 8:00 p.m. to 11 p.m. ET on Tuesday, May 2 and on Thursday, May 4. During this time, users may experience reconnects to applications and intermittent admin UI availability. Please contact Support for additional questions or persisted issues.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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