February 28, 2023

Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, 2/28/2023, 8 p.m. – 11 p.m. ET
- Thursday, 3/2/2023, 8 p.m. – 11 p.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing infrastructure upgrades on ZPA FedRAMP High on Tuesday, Feb. 28, between 8 p.m. and 11 p.m. ET and on Thursday, March 2, between 8 p.m. and 11 p.m. ET. During this time, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to ServiceCenterSOS@cms.hhs.gov..

Center for Clinical Standards and Quality (CCSQ)