February 21, 2023

Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, 2/21/2023, 8:00 p.m. – 11:00 p.m. ET
- Thursday, 2/23/2023, 8:00 p.m. –11:00 p.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing infrastructure upgrades on ZPA FedRAMP High on Tuesday, 2/21/2023, 8:00 p.m. to 11:00 p.m. ET and on Thursday, 2/23/2023, 8:00 p.m. to 11:00 p.m. ET. During this time, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
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ServiceCenterSOS@cms.hhs.gov

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