

*Wednesday March 15th, 2023*



## Planned Activity

**Planned Actions:** The QualityNet TestRail system will undergo maintenance **this weekend Saturday March 18th and Sunday March 19th**. Maintenance will begin **Saturday morning at 8:00 am March 18th** and QualityNet TestRail will be **unavailable until Monday morning, March 20th**. During this maintenance window, the TestRail system will be cutover to Amazon Linux. This cutover will be transparent to the users and QualityNet TestRail will be accessible via the same URL (<https://qnettestrail.cms.gov>).

**Impacted Application Development Organizations (ADOs):** TestRail Users

**Planned Downtime:** Saturday morning at 8:00 am March 18th thru Monday morning March 20th.

**What To Expect:** TestRail will be unavailable from Saturday morning at 8:00 am March 18th thru Monday morning March 20th. During this time, the system will be updated to run on Amazon Linux.

**Please be aware that TestRail will be unavailable from Saturday morning at 8:00 am March 18th thru Monday morning March 20th.**

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

