



QualityNet | CCSQ ServiceNow



June 16, 2023

## QPP Case Form Update: New Field 'ACO Legal Name'

**Affected Customers:** QPP Service Center Team

On Friday, June 16, 2023, at 8:30 PM ET, CCSQ ServiceNow will update the QPP Case form in the ServiceNow Platform and Agent Workspace to include a new field titled, 'ACO Legal Name.' This new field will only appear when 'Medicare Share Savings Program Accountable' is selected from the 'APM' field. The value selected from the dropdown for the 'ACO Legal Name' field will populate the value in the 'APM Entity ID' field.

*If you need additional information, contact us:*

Phone: 1-866-288-8914  
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!  
**VISIT CCSQ Support Central**



Email:  
[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

Center for Clinical Standards and Quality (CCSQ)