



QualityNet | CCSQ ServiceNow



December 21, 2023

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- CCSQ Support Central: New 'Program' Field Tool Tip
- CCSQ Support Central: Create a New Ticket and Track an Existing Ticket Messaging Updates

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- CCSQ ServiceNow: Logo Updates for the Visual Impaired
- New Subcategory for Security Incidents and Problems
- CCSQ Support Central: New EQRS URL Links
- CCSQ ServiceNow: Utah Patch 9 Upgrade

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

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Center for Clinical Standards and Quality (CCSQ)