

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- Targeted Communications Management for SOS /QualityNet Integration
- CCSQ ServiceNow: 'Ticket Escalated to Incident' Notification Update
- iQIES Idea Portal Update: New Idea Notification
- CCSQ ServiceNow Offboarding Automation
- CCSQ ServiceNow: SOS Task for AWS Access Requests
- CrowdStrike Falcon Endpoint Plugin Install and Integration Connection

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- Automated Test Framework (ATF) Script Updates for Master Regression Test Suite
- 1135 Public Portal: Mandatory Fields Update

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov