



Planned Activity

Planned Actions: On Friday, September 29, 2023, at 4 p.m. ET, we will be releasing a new version of the QualityNet Operations Dashboard (QNOD2, Version 2.4.0).

Impacted Application Development Organizations (ADOs): All QualityNet Operations Dashboard users.

Planned Downtime: September 29, 2023, between 4.00 p.m. ET and 5.00 p.m. ET.

What To Expect: A new version is being released that includes a User Interface (UI) design overhaul for QNOD 2.0. The overhaul introduces changes to how service status and information are displayed for the following Services:

- Ansible
- Barracuda
- ClamAV
- Confluence
- Jenkins
- Jira
- Syslog
- Zscaler

What are some of the enhancements included in the upgrade?

- Services on the landing page are now organized according to Health status instead of percentage.
- Added status accordions for each Status (Outage, Degraded, Operational, Unknown).
- Removed "Abnormal" and "Open Issues" tiles on the landing page.
- Removed the percentage histogram and the "Services Operating at 100%" accordion on the landing page.
- Removed the "Anomalies" tile on the service drilldown page.
- Removed the "Anomalies - past 24 hours" graph on the service drilldown page.

Note: Some of the removed features above may return in future versions.

Existing Bug Fixes:

- Error 500 issue when accessing QNOD2 has been resolved.
- Barracuda – Network missing data issue and health correlation have been corrected to show valid data.
- Confluence – Removed KPIs that were not used in the Service Health calculation.

Known Issues:

- "Open Issues" tile on the service drilldown page links to an older Jira project.

The Release Notes for all past releases can be found on [Confluence](#). Once you are on the page, click on the **Release Notes 2.0 tab** at the top of the page.

For any questions or concerns, please feel free to reach out to the QNOD team on [#help-qnod-dashboard](#) Slack channel.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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Center for Clinical Standards and Quality (CCSQ)