



Planned Activity

Planned Actions:

On Wednesday, October 11, 2023, at 8 p.m. ET, we will release a new version of the QualityNet Operations Dashboard (QNOD) v1.5.0. This release includes security patching and service monitoring adjustments.

Impacted Application Development Organizations (ADOs):

All QNOD users.

Planned Downtime:

This release will cause QNOD to be unavailable from 8 p.m. until 10 p.m. ET.

What To Expect:

Users can expect new functionality, service monitoring changes, fixes, and routine security patches.

Service Monitoring Changes

- **Jira** – Adjust the Network Request KPI to use the new Application Load Balancer.
- **MAT** – Remove KPIs that are missing data and not indicative of service health.
 - All KPIs, except for Synthetic Availability and Synthetic Latency, have been removed.

Known Issues

- **CCSQ QuickSight** – Occasional insufficient data false positives for User Experience KPIs.
- **QNOD** – The time picker for service drill-down dashboards has been disabled to ensure system stability.

- **QNOD** – Work continues to address recent data ingestion instability. Slack alerts have been disabled in the interim.

These and past Release Notes can be found on the [QNOD Confluence page](#) by clicking the **Release Notes 1.0** tab.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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Center for Clinical Standards and Quality (CCSQ)