August 2, 2023

QualityNet Operations Dashboard (QNOD) v1.1.0

Affected customers: All QualityNet users

What is happening?

On Wednesday, August 2, 2023, at 8 p.m. ET, we will be releasing a new version of the QualityNet Operations Dashboard (QNOD). This release will cause QNOD to be unavailable until 10 p.m. ET.

Why is this release happening?

New versions of QNOD are released each sprint to ensure that QNOD users have continued access to the latest product features and enhancements as well as fixes to any issues that have been resolved.

What are some of the enhancements included in the upgrade?

Users can expect the following new functionality with this release as well as fixes and/or security patching.

Please note that QNOD 1 is adopting semantic version numbers instead of the previous system that was based on the project increment. The previous release was 1.23.2.6. This will be the 1.1.0 release.

Service Monitoring Changes:

- **DELWeb**
  - Temporarily monitor only Synthetic Availability and Latency until new DEL infrastructure metrics are available in New Relic
- **FireEye vNX**
  - Adjust the Appliance Availability KPI to better represent transient monitoring gaps
- **QMARS Fax**
  - Update Synthetic Availability and Latency to use new synthetic monitor in New Relic
- **Next Gen Firewall**
  - Remove decommissioned legacy gateways and add new gateways to all KPIs

Known Issues:

- **CCSQ QuickSight** – Occasional insufficient data false positives for User Experience KPIs
- **QNOD** – The time picker for service drill-down dashboards has been temporarily disabled to address possible issues with system stability.

The release notes for all past releases can be found in Confluence. Once you are on the Confluence page, click on the **Release Notes** tab at the top of the page.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
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Center for Clinical Standards and Quality (CCSQ)