



## QualityNet | Network

**Alert March 13, 2023**



### Planned Activity

**Planned Actions:** Restart Non-Prod PACE F5 AZ1 due to memory issue – CHG0054899

**Impacted Application Development Organizations (ADOs):** ADOs and Ventech

**Planned Downtime:** 3/14/2023, 11:30 p.m. – 3/15/2023, 1:30 a.m. ET

**What To Expect:** During the two-hour window, expect limited, brief impacts to Non-Production communications as the traffic is failed over to the other availability zones during the maintenance. Any disruption should be limited to a few minutes for the user community.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

To unsubscribe send an email with a subject of "Network" to [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov).

**Center for Clinical Standards and Quality (CCSQ)**