



## QualityNet | Network

**February 17, 2023**



### Planned Activity

**Planned Actions:** Prod F5 license renewal – CHG0054793

**Impacted Application Development Organizations (ADOs):** ADOs & Ventech

**Planned Downtime:** 02/18/2023, 11:30PM ET – 02/19/2023, 01:30AM ET

**What To Expect:** During the two-hour window, expect limited, brief impacts to Production communications as the traffic is failed over to the other availability zones during the maintenance. Any disruption should be limited to a few minutes for the user community.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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