



## QualityNet | Network

**June 22, 2023**



# Emergency Maintenance

**Issue Description:** Restarting the F5 ASM service on Prod servers CHG0055266

**Impacted Communities:** All ADO's and Ventech

**Anticipated Downtime:** Thursday, June 22, 2023, at 9:00 PM EDT.

**What to Expect:** Users should expect an application outage during the service restart that should last about 5 minutes.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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