

October 16, 2023



Planned Activity

Planned Actions: DevOps Tools Monthly Maintenance

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: Friday, October 20, 2023, 8:00 p.m. ET to Saturday, October 21, 2023, 9:00 p.m. ET.

What To Expect:

- ClamAV Prod Cutover to a new environment in Single Tenant at 8:00 p.m. ET on Friday.
- ClamAV, Splunk, Syslog/RSyslog, Veritas Netbackup, and IBM Connect:Direct will undergo maintenance starting at 8:00 p.m. ET Friday, October 20th, and completing by Saturday morning.
- Cloudbees Jenkins, Nexus Repository Manager, and Ansible Tower will undergo maintenance including upgrades and OS patching starting at 6 p.m. ET Saturday, October 21st. We expect maintenance will be completed by 9:00 p.m. ET. Users may experience degraded service during this maintenance window.

For any questions or concerns, please feel free to reach out to the DevSecOps team on Slack [#help-devsecops](#) channel.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central 

Email:

ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)